

# 2021 ANNUAL MEETING

## LESSONS LEARNED FROM 2020

In-Person Event with a Virtual Option

Masks  
Required

**USHP** UTAH SOCIETY OF  
HEALTH-SYSTEM PHARMACISTS

**SEPT 18  
8AM-2PM**

At Roseman University of Health Sciences  
10920 S. River Front Parkway  
South Jordan, UT 84095

### MEETING AT A GLANCE

**REGISTER ONLINE AND  
PAY VIA CREDIT CARD OR  
PAYPAL AT  
[WWW.USHP.ORG](http://WWW.USHP.ORG)**

**7:30 AM**

**Check-In & Breakfast**

*Front Lobby & Zoom*

**8:00 AM**

**Welcome, Awards, & Officer Installation**

*P1 Classroom & Zoom*

**8:30 AM**

**Keynote: "Journey to a Resilient and Thriving Pharmacy Workforce During COVID-19 & Beyond"**

**A-0167-0000-21-014-L04(P/T) – 0.1 CEU**

Anna Legreid Dopp, PharmD, CPHQ

*P1 Classroom & Zoom*

**9:30 AM**

**"Updates from the Utah Board of Pharmacy –2021"**

**A-0167-0000-21-015-L03(P/T) – 0.1 CEU (Law Credit)**

Carrie Dunford, PharmD, MBA, BCPS

Karen Gunning, PharmD, BCPS, BCACP, FCCP

*P1 Classroom & Zoom*

**10:30 AM**

**Break: In-Person Vendor Booths & Virtual Student Posters**

*Breakout Rooms & Zoom*

**11:00 AM**

**"It's Just 'Culture' – Leading with Diversity, Equity, & Inclusion"**

**A-0167-0000-21-016-L04(P/T) – 0.1 CEU**

Kimberly Terry PharmD, BCPS, BCCCP

*P1 Classroom & Zoom*

**12:00 PM**

**Virtual Vendor Booths and In-Person Student Posters**

*Breakout Rooms & Zoom*

**Lunch - Food Trucks**

*Student Commons & Back Lawn*

**1:00 PM**

**"Preceptor Poker: How to Share Your Heart Without Exposing Your Hand" A-0167-0000-21-017-L04(P/T) –**

**0.1 CEU (Preceptor Development Credit)**

Danielle Gundrum, PharmD, BCOP

Tressa McMorris, PharmD, BCPS

*P1 Classroom & Zoom*

**Special Programming (no CE credit) for students, learners, or anyone interested: "Presentation Pearls Learned from the Pandemic"**

Conor Hanrahan, PharmD, MS, BCPS

Shantel Mullin, PharmD, BCPS

*P2 Classroom & Zoom*

**2:00 PM**

**Closing Remarks and Raffles**

# SESSION DETAILS

**8:30 AM**

**Keynote Speaker:**  
**“Journey to a Resilient and Thriving Pharmacy Workforce During COVID-19 and Beyond”**

**Anna Legreid Dopp, PharmD, CPHQ**



## **Learning Objectives (Pharmacists and Technicians)**

1. Define burnout, well-being, and resilience
2. Explain why clinician burnout is a patient care and healthcare workforce problem
3. Discuss the impact of COVID-19 on well-being and resilience
4. Identify strategies to improve pharmacist well-being and resilience in the healthcare workforce

**9:30 AM**

**“Updates from the Utah Board of Pharmacy – 2021”**

**\*\*Law Credit\*\***

**Carrie Dunford, PharmD, MBA, BCPS**  
**Karen Gunning, PharmD, BCPS, BCACP, FCCP**



## **Learning Objectives (Pharmacists and Technicians)**

1. Recognize several law updates from the 2020 Utah Legislative Session.
2. Discuss the impact of changes to the Pharmacy Practice Act.
3. Explain the process for providing comments to Pharmacy Practice Act Rule changes.
4. Locate the public notification webpage for the Division of Occupational and Professional Licensing and identify opportunities for public comment.

11:00 AM

# “It’s Just ‘Culture’ – Leading with Diversity, Equity, and Inclusion”

Kimberly Terry PharmD, BCPS, BCCCP



## Learning Objectives (Pharmacists and Technicians)

1. Define common terms used in diversity, equity, and inclusion initiatives.
2. Identify areas for improved recruitment in hiring and promotional practices.
3. Assess current diversity, equity, and inclusion initiatives in your work environments.
4. Create an ally action plan to increase diversity in your work culture.

1:00 PM

# “Preceptor Poker: How to Share Your Heart Without Exposing Your Hand” \*\*Preceptor Development Credit\*\*

Danielle Gundrum, PharmD, BCOP  
Tressa McMorris, PharmD, BCPS



## Learning Objectives (Pharmacists )

1. Review the importance of building trust between preceptor and pharmacy interns
2. Discuss the benefits of preceptor vulnerability on the pharmacy intern learning environment
3. Compare and contrast the positive and negative aspects of intellectual candor with pharmacy intern learners

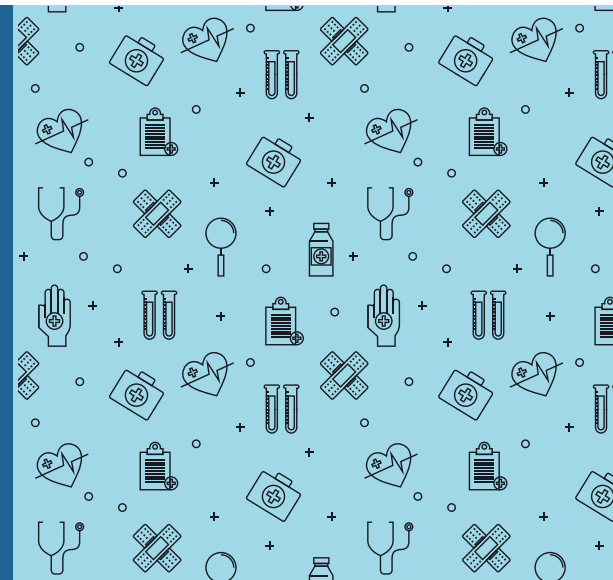
## Learning Objectives (Technicians )

1. Review the importance of building trust between preceptor and pharmacy technician students
2. Discuss the benefits of preceptor vulnerability on the pharmacy technician student learning environment
3. Compare and contrast the positive and negative aspects of intellectual candor with pharmacy technician student learners

1:00 PM

# “Presentation Pearls Learned from the Pandemic” Special Programming (no CE credit): for students, learners, or anyone interested

Conor Hanrahan, PharmD, MS, BCPS  
Shantel Mullin, PharmD, BCPS



## Learning Objectives

1. Discuss general best practices when developing and delivering a presentation.
2. Explain strategies to effectively develop and deliver specific types of presentations, including journal clubs, recorded formats, etc.
3. Given a case scenario, formulate an active learning strategy for a virtual and in-person presentation.

# MEET OUR SPEAKERS ON THE NEXT PAGE



# SPEAKERS



**Anna Legreid Dopp,  
PharmD, CPHQ**

Anna Legreid Dopp is Senior Director, Clinical Guidelines & Quality Improvement at ASHP. In this role she develops therapeutic guidance documents and collaborates with the National Academy of Medicine, National Quality Forum, The Joint Commission, and the Pharmacy Quality Alliance on quality improvement initiatives.

Prior to joining the ASHP staff in 2016, she was Clinical Assistant Professor at the University of Wisconsin School of Pharmacy in Madison and worked in clinical and outcomes research at Medtronic, Inc.

In 2008, she served as a Congressional Health Care Policy Fellow, where she worked on health and social policy in the office of Senator Joe Lieberman. After her fellowship, she served in roles at the University of Wisconsin Hospital and Clinics as a medication use policy analyst and at the Pharmacy Society of Wisconsin as the Vice President of Public Affairs and editor of the Journal of the Pharmacy Society of Wisconsin.

Dr. Legreid Dopp attended North Dakota State University for pre-pharmacy coursework and completed a Doctor of Pharmacy degree in 2002 from the University of Minnesota College of Pharmacy in Minneapolis. She is a certified professional in healthcare quality.



**Kimberly Terry PharmD,  
BCPS, BCCCP**

Kimmy graduated from the University of Nebraska Medical Center (2013) and went on to complete a PGY1 (2014) and PGY2 in Critical Care (2015) from Brigham and Women's Hospital in Boston, MA. She had worked for University of Utah Health as a cardiovascular and surgical ICU pharmacist then transitioned to drug information in 2019. Throughout her pre-pharmacy and pharmacy career, Kimmy has been involved with local non-profits that promote equity, bridge communities, and facilitate dialogue around issues such as race and gender.



## **Dr. Karen Gunning, PharmD, BCPS, BCACP, FCCP**

Dr Gunning received her Doctor of Pharmacy from the University of Utah and completed a postgraduate residency in Family Medicine at the University of Washington. She is a Professor (Clinical) of Pharmacotherapy, Associate Dean of Community Engagement, Adjunct Professor of Family & Preventive Medicine, and clinical pharmacist for the Family Medicine Residency Program at University of Utah Health. Dr Gunning has received the College of Pharmacy Teacher of the Year Award three times, and Specialty Teacher of the Year for the Family Medicine Residency Program twice; as well as receiving the Utah Society for Health System Pharmacist of the Year Award. In 2016, she received the University of Utah Distinguished Teaching award. She is a proud member of the Utah Board of Pharmacy.



## **Carrie Dunford, PharmD, MBA, BCPS**

Carrie Dunford earned a baccalaureate of Pharmacy from the University of Utah School of Pharmacy and a Doctorate of Pharmacy from Idaho State University. She completed her Masters of Business Administration from Western Governors University. She worked in community pharmacy early in her career then hospital pharmacy for several years before accepting roles that focus on regulatory compliance and pharmacy leadership. She is currently the Pharmacy Services Internal Process Controls Director and Interim Chief Pharmacy Officer at Intermountain Healthcare. Carrie has served on the Utah Board of Pharmacy since 2017 and is the currently the chairperson. She also serves on the Board of Trustees for Haiti Health Initiative, a group that provides medical and dental care along with educational opportunities to the people of rural Haiti. Carrie's hobbies include glamping at Bear Lake or Fairview Utah with her husband and two sons.



## **Dr. Danielle Gundrum, PharmD, BCOP**

Danielle Gundrum, PharmD, BCOP received her Doctor of Pharmacy from Midwestern University Chicago College of Pharmacy. After graduation, she completed her PGY1 and PGY2 Oncology residency training at Froedtert & The Medical College of Wisconsin. She currently practices as part of the clinical oncology pharmacy team in the Cancer Center Infusion Clinic at Intermountain Medical Center and is an Associate Professor of Pharmacy Practice at Roseman University College of Pharmacy.



## **Dr. Tressa McMorris, PharmD, BCPS**

Tressa McMorris, PharmD, BCPS, Associate Professor of Pharmacy Practice, obtained her Doctorate of Pharmacy from Auburn University Harrison School of Pharmacy. She completed a PGY-1 residency at Oklahoma State University Medical Center in Tulsa, Oklahoma and a PGY-2 residency in Internal Medicine with the University of Oklahoma College of Pharmacy in Oklahoma City, Oklahoma. Her current practice site is at Intermountain Medical Center where she provides direct patient care on the acute medical floors.



## **Conor Hanrahan, PharmD, MS, BCPS**

Conor Hanrahan is currently the Director of Medication Policy and Stewardship for Intermountain Healthcare. He also acts as the System Residency Director over the PGY1 Pharmacy Residency Program. After graduating with his Doctor of Pharmacy Degree, Dr. Hanrahan completed a 1-year industry-based Medical Information Fellowship at Fresenius Medical Care. He then completed several years of postgraduate residency training at the Medical University of South Carolina where he specialized in medication policy and formulary management. Dr. Hanrahan also holds a Masters in Comparative Effectiveness Research from the University of Illinois at Chicago, maintains certification as a pharmacotherapy specialist, and is a trained mediator in conflict and dispute resolution. Throughout his career, Dr. Hanrahan has acquired significant experience giving in-person and remote presentations to a variety of audiences.



## **Shantel Mullin, PharmD, BCPS**

Shantel Mullin is the Director of Pharmacy Quality, Safety and Training at University of Utah Health. A graduate of Idaho State University, she completed both a PGY1 and a PGY2 in Drug Information at the University of Utah. She spent several years practicing as an acute care clinical pharmacist and drug information specialist, and serves as adjunct faculty for the College of Pharmacy. In 2006 she became a clinical supervisor for University Hospital and the PGY1 residency program director. Under her direction, the University of Utah PGY1 residency program received the ASHP Foundation's Award for Residency Excellence in 2011. She has enjoyed involvement with the Utah Society of Health System Pharmacists for over 25 years including time as secretary and president and as a past coordinator of the residency CE Series. She currently leads several safety and quality committees and initiatives across University of Utah Health. Dr. Mullin has a passion for medication safety, quality improvement work, and developing training opportunities for students and residents.



# **CONFERENCE DETAILS**

*Masks  
Required*

## **Registration:**

To register, complete the registration form and pay by credit card (online only at [ushp.org](http://ushp.org))

## **Zoom Instructions:**

Zoom instructions will be provided via email to each registrant a few days before the event and posted on USHP.org

## **Poll Everywhere Instructions:**

Join to participate in audience response questions by 3 different ways:

- Text Messaging: Text ushp to 22333
- Web Browser: Go to [PollEv.com/ushp](http://PollEv.com/ushp)
- Poll Everywhere app: Download app and join ushp presentation

For each question, you can:

- Click on the correct answer in web browser/app
- Text correct answer to 22333

Note: Using mobile application (iOS or Android) is the preferred method

## **CE Credit:**

Up to 4 credits of continuing pharmacy education credit (0.40 CEUs) will be provided. A participation code will be provided during each presentation. In order to claim CE credit, the participant MUST enter each presentation-specific participation code on the post-meeting evaluation. All participants MUST complete and submit the post-meeting evaluation forms online by September 25, 2021. All credit will be awarded through participants' CPE Monitor accounts. Credits will be uploaded within 60 days after the program.

## **Cancellation Policy:**

To receive partial or full refund, registrants must contact USHP in writing prior to September 11, 2021. Requests made after September 11th may not be considered.

## **Exhibits:**

The exhibit area (online) offers an opportunity to learn about the latest from the pharmaceutical industry. Representatives from pharmaceutical manufacturers, wholesalers and others have provided their contact information on the USHP website.

## **Special Assistance:**

It is USHP's policy to comply with the American's with Disabilities Act. If you have any special needs or services while attending, please contact USHP no later than September 11, 2021, at [ushp@ushp.org](mailto:ushp@ushp.org).

**No grant funding has been sought for this educational program.**



The Utah Society of Health-System Pharmacists is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.